

**1. Be skeptical...**

Artists are increasingly being targeted in Internet scams. After all, what artist hasn't dreamed of being "discovered" and selling several works of art to an admiring collector or a wealthy buyer? A few tell-tale signs to look for in any email you receive from a prospective buyer: misspelled words, poor grammar, and an urgent overseas buyer (particularly one from Nigeria). They also typically want to make the shipping arrangements themselves or have someone pick the work up for them, rather than have you ship it to them. More often than not, you can do an internet search on the fraudulent person's name or email address and find other people who have received similar emails from them.

**2. Never ship your artwork to someone without making sure the payment has cleared.**

Be aware that even though your bank may give you cash for cashier's checks and postal money orders, they can still be counterfeit. Cashier's checks and postal money orders can take up to a month to fully clear. If the payment turns out to be fraudulent, you could be held responsible for the entire amount withdrawn from your bank.

**3. Beware if you have been overpaid for an item you are selling by cashier's check or postal money order and have been instructed to return the overpayment amount to the buyer or other party.**

Never agree to return an overpayment. See explanation #2 above.

**4. Don't deal with persons who insist it is "urgent" or those who claim that they need the item in a hurry (perhaps for a gift).**

Con artists will try to pressure you so you don't have time to ensure the funds have cleared. Honest buyers should understand that you need to wait until their check has had time to clear.

**5. Perform due diligence if a gallery wants to exhibit your work, or a company wants to license your art.**

Check with the local better Business Bureau or Chamber of Commerce as well as your Attorney General's office to find out if they are a legitimate business and to learn if there have been any complaints lodged against them. Insist on a contract with all of the terms in writing, signed and dated by both parties. Carefully scrutinize the document and read all terms of the agreement before signing. Don't sign anything you are uncomfortable with or anything you do not fully understand. Remember too that contract terms are often negotiable.

**6. Beware of vanity galleries and publishers who charge artists to have their work included in an exhibition or publication.**

Vanity galleries charge exhibition fees for artists to exhibit their work, rather than commissions on sales. The fees can be very high and the galleries do not have an incentive to effectively promote your work since they make their money from exhibition fees, rather than sales of your art. The same is true for vanity publications - publishers who charge artists to have their work published.

**7. Beware of phony emails disguised as legitimate businesses.**

Criminals attempt to get you to provide personal and confidential information, such as online IDs and passwords, or Social Security numbers and account numbers by posing as your bank, an online payment service such as PayPal ([read PayPal's Phishing Guide](#)), a Credit Card company, or just about any company with which you might do business. These emails, referred to as "phishing", often use text, images, or logos from the legitimate site to fool you. Typically, they make claims that your account has been compromised, needs to be updated, or is soon to become inactivate. **Do not reply or click on any links provided in such emails.** If you believe you may actually need to update your credit card information, etc., open a web browser and type in the company's website address yourself. Log in to your account and proceed from there. The FTC recommends that you forward spam that is phishing for information to spam@uce.gov and to the company, bank, or organization impersonated in the phishing email. NOTE: Many companies now post consumer fraud alerts on their websites and often provide an email address for reporting fraudulent or suspicious emails that use their company name. Also, the latest version of Microsoft's Internet Explorer (version 7) includes a new Phishing Filter that alerts you when a website appears to be fraudulent.

**8. Beware of emails from a Nigerian or other foreign government official requesting assistance in the transfer of excess funds from a foreign country into your bank account.**

Again, these scam artists attempt to steal your money. The persons perpetrating these scams are considered extremely dangerous.

**9. Safeguard your online transactions to help prevent identity theft or unauthorized credit card charges.**

Purchase only from a trusted retailer or use an online payment service, such as PayPal, which allows you to shop without sharing financial information. Website pages which request financial information, such as credit card numbers, should always have a website address that begins with "https". The "s" lets you know that your personal information is encrypted when it is sent, preventing unauthorized people from seeing the information that is sent across the Internet. Also, a padlock symbol is displayed by some web browsers (usually in the status bar in the bottom right hand corner) to indicate you are viewing a secure web page. Never send personal or financial information, including credit card numbers, in an email. Emails are not transmitted securely across the Internet.

**10. Protect your computer from viruses, spyware, adware, worms, trojans, or other malware.**

Use anti-virus and anti-spyware software programs (offered by companies such as [McAfee](#) or [Symantec](#)), and keep them up to date. Also, use a firewall to shield access to your computer. Be cautious about opening any attachment or downloading any files from emails you receive, regardless of who sent them (It is easy for someone to fake their true identity). Never open email attachments with a **.exe, .pif, or .vbs** filename extension or a double extension, like "heythere.doc.pif". Finally, use pop-up blockers to avoid pop-up advertisements which can harbor dangerous spyware or adware.

**11. Don't open spam. Delete it unread.**

Spam can be used to access computers without authorization and transmit viruses. Never respond to spam as this will confirm to the sender that it is a "live" email address. Have a primary and secondary email address - one for people you know and one for all other purposes. Avoid giving out your email address unless you know how it will be used. Never purchase anything advertised through an unsolicited email.

**12. Don't forward hoax emails.**

Check to see if an email you receive is really just a hoax: [About.com's Hoax Encyclopedia](#) »

**13. If you suspect fraud or are a victim of fraud, take action.**

Contact your State Attorney General's Office of Consumer Affairs if you are uncertain or suspicious of a telephone, mail or email solicitation. If you feel you have been the victim of fraud, you can access the Internet Fraud Complaint Center (IFCC) at [www.ic3.gov](#) or contact the Federal Trade Commission through their web site at [www.ftc.gov](#). Forward spam that is phishing for information to [spam@uce.gov](#) and to the company, bank, or organization impersonated in the phishing email. Most organizations have information on their websites about where to report problems. If an identity thief is opening credit accounts in your name, these new accounts are likely to show up on your credit report. You may catch an incident early if you order a free copy of your credit report periodically from any of the three major credit bureaus. See [www.annualcreditreport.com](#) for details on ordering a free annual credit report. You can learn other ways to avoid email scams and deal with deceptive spam at [www.ftc.gov/spam](#).

**14. Stay informed by keeping abreast of consumer fraud trends.**

Several artists have already fallen victim to the scams described above, and it is our sincere hope that the advice provided here will prevent this from happening to other artists. There are also [other website resources](#) that provide excellent sources of information.

\* **ArtScams.com** is a resource created to help artists avoid falling victim to the many scams that proliferate the art market and the Internet. We are not affiliated with any law enforcement agency, and the information provided here is not intended as a substitute for legal advice.

### **Example #1 of an email scam aimed at artists...**

Subject: Art work Enquiry

Hope this message finds you well,i came across some lovely and creative artworks on your site while searching for good artworks and I will like to buy creative artworks out of your stock. (*The email then references specific works by the artist.*)

I will be happy to have this selected artworks hanged in our new home. What is the least price? We are travelling from our USA home to our new apartment in London,uk .Regarding payment,I will be happy to pay you with a certified Travellers cheque/moneyorder/cashiers cheque . An urgent reply we be appreciated.Thanks.

Kindly don't bother to include the shipping cost because i have a private shipper hat will arange for the pick up of the art work in your location once you have cleared the payment in your bank,they are in charge of moving our other house interior decor to our new home.I await your contact details to make out the payment to you asap.

### **Example #2 of an email scam aimed at artists...**

Subject: Artworks Purchase

Good Day,

I came across your artwork while search for creative artworks.

I have looked through your website,I came across some beautiful Artworks at your home page and i most let you know that you are really doing a great job.I am interested in the purchase of your painting,i must say you really doing a great job,i will like to buy this creative artwork to beatify our New Apt, (*The email then references specific works by the artist.*)

What is the price of the Artworks?

I am presently in UK now travelling to USA to supervise my family house project

On the payment,I would be glad to pay you with American express Traveler's cheques

Please do not hesitate to contact me on how we can proceed.

### **Example #3 of an email scam aimed at artists...**

Hello,

It is my great pleasure to contact you regarding artwork (*The email references specific works here*)? Back to Artwork placed for sale at (*references the artist's website address*) Please, i would like to make a purchase as i'm really interested in it. Let me know if it still available for sale and it's present condition, and send me pics ,as for the Shipping i will take care of that through a pick up .Thank you and i look forward to your reply.

### **Example #4 of an email scam aimed at artists...**

Hello,

My name is Mary Garcia,i'm from florida usa,I'm willing to purchase,your artwork am planning to go to my new apartment, and i will like to have a beautiful art work in my apartment,so i want you to please get back to me with present condition your location and your last price offer.are you the original owner of the art work,I will be looking forward to reading from you asap.

### **Example #5 of an email scam aimed at artists...**

Hello Sir or Madam,

I am a buying agent from Asia, we help expat customer, most of them don't really understand how to import to Asia, specially taxes & custom rule.

Our client interested to purchase your item and will complete the payment directly to you. What credit card are accepted for payment??

As an agent I will put agency commission fees on top of your price. Please let me know if this is workable with you.

Look forward to hearing from you.

Best Regards, Robert Renata

Awhut Buying Agency

[admin@awhutagency.com](mailto:admin@awhutagency.com)